

WHAT WE ARE DOING TO KEEP EVERYONE SAFE

VISITOR INFORMATION

In line with UK Government guidance, MSV will reopen its circuits to visitors at club-level race meetings from Saturday 17 April 2021.

The key points to note are as follows:

- **Ticket sales will be limited for events to ensure visitors can easily socially distance**
- **Other social distancing measures will be in place, with clear signage instructions**
- **There will be no public access to working areas e.g. paddocks, pit lanes and garages**
- **Enhanced cleaning will be implemented and hand sanitiser dispensers will be available to use around each venue**
- **Protective screens and PPE will be in use in high interaction areas to protect visitors and staff**

This summary explains the operations and safety measures we have put in place to protect you and our employees, and to ensure our venues are COVID-secure.

BEFORE ARRIVAL

- Visitors are advised to check our website and social media pages for latest information before leaving home
- You will not be able to attend a race event in a group of more than six people, unless you all live together or are in the same support bubble
- All tickets must be purchased in advance to guarantee entry
- Visitors must not attend if they are displaying any symptoms associated with COVID-19 or are required to self-isolate
- It is advisable for visitors to bring their own face coverings to the venue - they will be required in any enclosed indoor setting, unless you are medically exempt

ON ARRIVAL

- Signage will be in place for vehicle parking arrangements
- Signage at venue entrances will reinforce social distancing measures and require visitors to return home if they have symptoms
- Advance-only tickets will minimise queues
- Hand sanitiser will be available for visitor use at entrance points
- Staff scanning tickets will be behind a screen or have appropriate Personal Protective Equipment (PPE)

MAINTAINING SOCIAL DISTANCING AND VISITOR SAFETY

- Race circuits are huge open areas of land. Nevertheless, we will restrict visitor numbers to ensure attendees can easily socially distance
- Where grandstands are open, seating plans will be reconfigured to allow for social distancing, with alternate rows closed and a minimum two-seat gap between groups
- Signage will inform visitors of key messages and instructions, including what to do if they start to display any COVID-19 symptoms and how to maintain social distance
- Public access to all working areas (e.g. paddocks, pit lanes and garages) is prohibited until further notice
- Walkways may be one-way or closed where recommended social distancing is otherwise not possible
- Some facilities may not be open at all race meetings, for example children's playgrounds
- Circuit management retain the right to remove and exclude any individuals from the venue if their actions are viewed to breach any health and safety protocols (COVID-19 related or otherwise)
- Overnight stays are not currently permitted for spectators on club meetings

RESTAURANTS AND FOOD SERVERIES

- We will be offering a takeaway service with a greater emphasis on 'Grab and Go' items to reduce queuing times. All restaurants and bars will close prior to 10pm
- Food and drink will predominantly be served in disposable (recyclable) containers with plenty of bins available
- Signage will reinforce social distancing within queues
- New hygiene screens have been installed at service counters
- Self-service buffets and salad bars will be closed until further notice
- Cutlery and condiments will be given to visitors with their meal, or on request, rather than left in open areas
- Payments will need to be 'contactless' (where possible)
- All members of catering staff will be wearing appropriate PPE
- You will be required to wear a face covering indoors, unless you are medically exempt

TOILETS

- We will be deploying enhanced cleaning measures and disinfecting high-frequency touch points such as doors, taps and flush handles
- Signage and floor markers will be in place to enable social distancing in queues
- You will be required to wear a face covering unless medically exempt

HYGIENE AND CLEANING

- Enhanced cleaning measures will be in force to disinfect high-frequency touch points, such as service counters and door handles
- Hand sanitiser dispensers will be available around each venue for visitors to use
- All visitors are asked to uphold the highest possible hygiene standards – to be supported by signage around each venue
- MSV employees will be following additional procedures to keep our visitors safe and stay safe themselves